



Limited Warranty

Warranty

Beneath the Surface warrants this underwater camera tray or accessory components to be free from defects in material and workmanship for a period of 12 months from the original date of purchase. If you discover a defect in a product covered by this warranty, we will at our option replace the entire tray system or just the defective component.

Exclusions

This warranty covers defects in manufacturing discovered while using the product as intended by BtS. The warranty does not cover loss of theft, nor does coverage extend to damage caused by misuse, abuse, unauthorized modifications, improper storage conditions, corrosion of striped threads. This warranty does not cover parts that are subject to normal wear and tear replacement requirement, such as O rings and nylon webbing.

Limits of Liability

Should the product(s) fail your sole recourse in replacement, as described in the preceding paragraphs. We will not be held liable to you or any other party for any damages that result from the failure of this product. Damages excluded include, but not limited to, lost profits, lost equipment, damages to other equipment, and incidental or consequential damages arising from the use, or inability to use this product. In no event will Beneath the Surface be held liable for more than the amount of your purchase price, not to exceed the current list price of the product and excluding tax, shipping and handling charges.

Disclaimer

Beneath the Surface disclaims any other warranties, express or implied. By using this product, the user accepts the terms described herein.

How to obtain service under this warranty

Contact us using the following methods.

By telephone (909)633-2887. 8am to 5pm PST

By email warranty@beneaththesurface1.com

Requirements

Return shipping cost to be paid for by the buyer of the product. Replacement shipping will be paid for by Beneath the Surface.